

# EXHIBIT 8



### Hotel Confirmation

Date: July 14, 2012  
 To: Jim Ketcham From: Alisha Johnson  
 Company: Universal North America Claims Phone:  
 Fax: (866) 465-1759

Regarding: Matthew and Cheryle Cathcart  
 Claim #: 1201NV24000202 CRS ID: 253979

Per your request, we have located a hotel for Matthew and Cheryle Cathcart at Holiday Inn.

<u>Room</u>	<u>Check-In</u>	<u>Estimated Check-Out</u>	<u>Daily Rate</u>
1	07-14-2012	07-26-2012	\$99.68

<u>Total One-Time Charges</u>	<u>Fee Type</u>
\$25.00	Pet Fee

CRS hotel management fee will be reflected on your invoice.

This is not an invoice. Actual invoice will follow. CRS automatically bills at the end of the hotel stay or monthly if stay exceeds thirty days. **Payment is due upon receipt of invoice and payments must be made directly to CRS Temporary Housing. CRS cannot coordinate this hotel stay if payment is not being received directly from Universal North America Claims.**

Courtesy reminder: If a temporary stay is needed for more than three weeks, it is likely that a CRS representative could locate temporary housing which would be more cost effective than a hotel stay. Please contact us if your needs change.




**CRS**

Temporary Housing

Tel: (800) 968-0848

Fax: (800) 659-2727

Tax ID: 20-8134444

# INVOICE

Number: HB015067

Date: 12/06/2012

Due Date: 12/26/2012

Bill To	Claim Information
Jim Ketcham Universal North America Claims 101 Arthur Anderson Way Sarasota, FL 34232 PH: (941) 378-8851      FAX: (866) 465-1759	Claim: 1201NV24000202 Policyholder: Matthew and Cheryle Cathcart Terms: Net 20 Days CRS ID: 253979 Customer ID: 92060
Invoice Detail	Amount
Hampton Inn Nov 13-30, 2012 (18 days@\$146.61)	\$2,638.98
<b>Total</b>	<b>\$2,638.98</b>

**Important:**

- Remit Payment to CRS Temporary Housing, DEPT 2020, P.O.Box 29675, Phoenix, AZ 85038
- A late fee may be assessed on past due balances
- Track the status of all your claims at [www.placetrak.com](http://www.placetrak.com)

In accordance with Federal Reserve Board guidelines, checks sent to us for payment may be processed electronically. This means that checks generally clear faster, banks no longer return checks and bank statements are valid proof of payment.

Thank you for choosing CRS!

UNAIC000214



Tel: (800) 968-0848  
 Fax: (800) 659-2727  
 Tax ID: 20-8134444

# INVOICE

Number: HB019691  
 Date: 03/11/2013  
 Due Date: 03/31/2013

Bill To	Claim Information
Jim Ketcham Universal North America Claims 101 Arthur Anderson Way Sarasota, FL 34232 PH: (941) 378-8851      FAX: (866) 465-1759	Claim: 1201NV24000202 Policyholder: Matthew and Cheryle Cathcart Terms: Net 20 Days CRS ID: 253979 Customer ID: 92060
Invoice Detail	Amount
Hampton Inn Mar 1-6, 2013 (6 days@\$146.61)	\$879.66
<b>Total</b>	<b>\$879.66</b>

Thank you for choosing CRS!

- Remit Payment to: CRS Temporary Housing  
 PO Box 29675  
 Dept. 2020  
 Phoenix, AZ 85038-9675
- A late fee may be assessed on past due balances
- Track the status of all your claims at [www.placetrak.com](http://www.placetrak.com)

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UNAIC000215

From: Jacquelyn Bane To: Jim Ketcham (18664651759)

13:28 03/15/13 EST Pg 1-1



### Hotel Confirmation

Date: March 15, 2013  
 To: Jim Ketcham From: Tabitha Winman  
 Company: Universal North America Claims Phone: (800) 968-0848  
 Fax: (866) 465-1759

Regarding: Matthew and Cheryle Cathcart  
 Claim #: 1201NV24000202 CRS ID: 253979

Per your request, we have located a hotel for Matthew and Cheryle Cathcart at TownePlace Suites.

<u>Room</u>	<u>Check-In</u>	<u>Estimated Check-Out</u>	<u>Daily Rate</u>
1	03-18-2013	04-08-2013	\$155.68

<u>Total One-Time Charges</u>	<u>Fee Type</u>
\$100.00	Pet Fee

This is not an invoice. The actual invoice will follow and reflect the CRS hotel management fee. CRS will automatically bill at the end of the hotel stay or monthly should the stay exceed 30 days. Payment is due upon receipt of invoice and payments must be made directly to CRS Temporary Housing. CRS cannot coordinate this hotel stay if payment is not being received directly from Universal North America Claims.

Courtesy reminder: Should the policyholder require a stay for more than 14 days, it is likely that CRS could locate temporary housing which is typically more cost effective. Please contact us immediately to grant your approval in order to take advantage of this cost savings.

Cancellation fees may apply if the reservation isn't fulfilled or cancelled less than 24 hours prior to check-in.

Fm:Jacquelyn Bane To:Jim Ketcham (18664651759)

15:49 03/18/13 EST Pg 1-1

**CRS**

Temporary Housing\*

800.968.0848 Tel

800.659.2727 Fax

www.crsstemporaryhousing.com

**Hotel Confirmation**

Date: March 18, 2013  
 To: Jim Ketcham From: Tabitha Winman  
 Company: Universal North America Claims Phone: (800) 968-0848  
 Fax: (866) 465-1759

Regarding: Matthew and Cheryle Cathcart  
 Claim #: 1201NV24000202 CRS ID: 253979

Per your request, we have located a hotel for Matthew and Cheryle Cathcart at TownePlace Suites.

<u>Room</u>	<u>Check-In</u>	<u>Estimated Check-Out</u>	<u>Daily Rate</u>
1	03-18-2013	04-05-2013	\$155.68

<u>Total One-Time Charges</u>	<u>Fee Type</u>
\$100.00	Pet Fee

This is not an invoice. The actual invoice will follow and reflect the CRS hotel management fee. CRS will automatically bill at the end of the hotel stay or monthly should the stay exceed 30 days. Payment is due upon receipt of invoice and payments must be made directly to CRS Temporary Housing. CRS cannot coordinate this hotel stay if payment is not being received directly from Universal North America Claims.

Courtesy reminder: Should the policyholder require a stay for more than 14 days, it is likely that CRS could locate temporary housing which is typically more cost effective. Please contact us immediately to grant your approval in order to take advantage of this cost savings.

Cancellation fees may apply if the reservation isn't fulfilled or cancelled less than 24 hours prior to check-in.



## Quote



CRS

Temporary Housing

800.968.0848 Tel  
800.659.2727 Fax  
www.crstemphousing.com

Date: Friday, March, 22, 2013  
To: Jim Ketcham Policyholder: Matthew and Cheryle Cathcart  
Company: Universal North America Claims Claim #: 1201NV24000202  
Phone: (941) 378-8851 PlaceTrak® ID: 253979  
Fax: (866) 465-1759

The policyholder has selected a 4 bedroom property. The property is move-in ready with all furniture, appliances, housewares and utilities. The property includes electric, gas, water/sewer/trash with a \$300 usage cap. The insured is responsible for any amount over the cap.

Total monthly rental price: \$4,620.25

Move-in is tentatively scheduled for Tuesday, March 26, 2013.

Rental Period March 26 - 31, 2013:	\$924.05
April 1 - May 31, 2013:	\$9,240.50
Refundable security deposit:	\$2,700.00
Delivery Fee:	\$330.00
Total:	\$13,194.55

This is NOT an invoice; an actual invoice will follow upon receipt of approval. The first invoice will include the billing preference listed below. Standard terms include the first prorated month, the first full month, and all approved deposits and/or fees. **Your payment terms are Net 20 Days.** Payment must be made directly to CRS Temporary Housing. Any amount that cannot be paid directly to CRS Temporary Housing by Universal North America Claims requires pre-payment which can delay the move in.

Billing preference: Universal North America Claims will pay:  
☐ Entire amount ☒ Refundable deposit and non-refundable fee(s)  
☒ Standard ☐ Non-refundable fee(s) only  
☐ 3 months ☐ Refundable deposit only  
☐ 6 months ☐ Neither refundable deposit nor non-refundable fee(s)

Return deposit to:  
☒ Universal North America Claims  
☐ Matthew and Cheryle Cathcart

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date



Signature: Rick Clauson  
Rick Clauson (Mar 25, 2013)

Email: rclauson@uihna.com

Company: Universal Insurance Company



Tel: (800) 968-0848  
Fax: (800) 659-2727  
Tax ID: 20-8134444

## INVOICE

Number: HI62496  
Date: 03/25/2013  
Due Date: 04/14/2013

Bill To	Claim Information
Rick Clauson Universal North America Claims 101 Arthur Anderson Way Sarasota, FL 34232 PH: (888) 877-0770      FAX: (866) 465-1759	Claim: 1201NV24000202 Policyholder: Matthew and Cheryle Cathcart Terms: Net 20 Days CRS ID: 253979 Customer ID: 98594
Invoice Detail	Amount
Rental Period March 27 - 31, 2013 Rental Period April 01 - 30, 2013 Refundable Security Deposit Delivery Fee	\$792.04 \$4,752.25 \$2,700.00 \$330.00
<b>Total</b>	<b>\$8,574.29</b>

Thank you for choosing CRS!

- Remit Payment to: CRS Temporary Housing  
PO Box 29675  
Dept. 2020  
Phoenix, AZ 85038-9675
- A late fee may be assessed on past due balances
- Track the status of all your claims at [www.placetrak.com](http://www.placetrak.com)

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UNAIC000220



Tel: (800) 968-0848  
Fax: (800) 659-2727  
Tax ID: 20-8134444

# INVOICE

Number: HB020305  
Date: 03/29/2013  
Due Date: 04/18/2013

Bill To	Claim Information
Rick Clauson Universal North America Claims 101 Arthur Anderson Way Sarasota, FL 34232 PH: (888) 877-07706      FAX: (866) 465-1759	Claim: 1201NV24000202 Policyholder: Matthew and Cheryle Cathcart Terms: Net 20 Days CRS ID: 253979 Customer ID: 98594
Invoice Detail	Amount
Hampton Inn Mar 7-17, 2013 (11 days@\$109.65) Residence Inn Mar 13, 2013 (1 day@\$183.57) Hotel Pet Fee TownePlace Suites Mar 17-26, 2013 (10 days@\$171.25) Hotel Pet Fee	\$1,206.15 \$183.57 \$50.00 \$1,712.50 \$100.00
Total	\$3,252.22

Thank you for choosing CRS!

- Remit Payment to: CRS Temporary Housing  
PO Box 29675  
Dept. 2020  
Phoenix, AZ 85038-9675
- A late fee may be assessed on past due balances
- Track the status of all your claims at [www.placetrak.com](http://www.placetrak.com)

In accordance with Federal Reserve Board guidelines, checks sent to us for payment may be processed electronically. This means that checks generally clear faster, banks no longer return checks and bank statements are valid proof of payment.

UNAI000221

 **CRS**  
Temporary Housing®  
Tel: (800) 968-0848  
Fax: (800) 659-2727  
Tax ID: 20-8134444

**INVOICE**

Number: HI63434  
Date: 04/04/2013  
Due Date: 04/24/2013

Bill To:	Claim Information
Rick Clauson Universal North America Claims 101 Arthur Anderson Way Sarasota, FL 34232 PH: (888) 877-0770      FAX: (866) 465-1759	<b>Claim:</b> 1201NV24000202 <b>Policy Holder:</b> Matthew and Cheryle Cathcart <b>Terms:</b> Net 20 Days <b>CRS ID:</b> 253979 <b>Customer ID:</b> 98594

  

Invoice Detail	Amount
Rental Period May 01 - 31, 2013	\$4,752.25
<b>Total</b>	<b>\$4,752.25</b>

Thank you for choosing CRS!

- Remit Payment to: CRS Temporary Housing  
PO Box 29675  
Dept. 2020  
Phoenix, AZ 85038-9675
- A late fee may be assessed on past due balances
- Track the status of all your claims at [www.placetrak.com](http://www.placetrak.com)

In accordance with Federal Reserve Board guidelines, checks sent to us for payment may be processed electronically. This means that checks generally clear faster, banks no longer return checks and bank statements are valid proof of payment.

UNAIC000222

Statement

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**STATEMENT**

info@crstemphousing.com

Fax: (800) 659-2727

Tax ID: 20-8134444

Date: April 23, 2013

Claim No: 1201NV24000202

Policyholder: Matthew and Cheryle Cathcart

CRS ID: 253979

Customer ID: 92060

**BILL TO:**

Jim Ketcham  
 Universal North America Claims  
 101 Arthur Anderson Way  
 Sarasota, FL 34232  
 Phone: (941) 378-8851  
 Fax: (866) 465-1759

**SUMMARY OF ACTIVITIES:**

Previous Balance:	\$0.00
Charges:	\$34,742.75
Payments:	\$17,284.33
Credits:	\$0.00
<b>Balance:</b>	<b>\$17,458.42</b>

**ACTIVITY DETAIL****Charges**

Date	Invoice #	Description	Amount	Total
07-27-12	HB009011	Hampton Inn Jul 13-24, 2012 (12 days@\$109.65) Holiday Inn Jul 14, 2012 (1 day@\$109.65) Hotel Pet Fee	\$1,315.80 \$109.65 \$25.00	\$1,450.45
12-06-12	HB015067	Hampton Inn Nov 13-30, 2012 (18 days@\$146.61)	\$2,638.98	\$2,638.98
01-07-13	HB016404	Hampton Inn Dec 1-31, 2012 (31 days@\$146.61)	\$4,544.91	\$4,544.91
02-05-13	HB017784	Hampton Inn Jan 1-31, 2013 (31 days@\$146.61)	\$4,544.91	\$4,544.91
03-05-13	HB019165	Hampton Inn Feb 1-28, 2013 (28 days@\$146.61)	\$4,105.08	\$4,105.08
03-11-13	HB019691	Hampton Inn Mar 1-6, 2013 (6 days@\$146.61)	\$879.66	\$879.66
03-25-13	HI62496	Rental Period March 27 - 31, 2013 Rental Period April 01 - 30, 2013 Refundable Security Deposit Delivery Fee	\$792.04 \$4,752.25 \$2,700.00 \$330.00	\$8,574.29
03-29-13	HB020305	Hampton Inn Mar 7-17, 2013 (11 days@\$109.65) Residence Inn Mar 13, 2013 (1 day@\$183.57) Hotel Pet Fee TownePlace Suites Mar 17-26, 2013 (10 days@\$171.25) Hotel Pet Fee	\$1,206.15 \$183.57 \$50.00 \$1,712.50 \$100.00	\$3,252.22
04-04-13	HI63434	Rental Period May 01 - 31, 2013	\$4,752.25	\$4,752.25
<b>Total Charges:</b>			<b>\$34,742.75</b>	

**Payments**

Date	Check #	Total
08-03-12	340030558	\$1,450.45
12-31-12	340034820	\$2,638.98
02-05-13	340035735	\$4,544.91
02-12-13	340035898	\$4,544.91
03-12-13	340036501	\$4,105.08
<b>Total Payments:</b>		<b>\$17,284.33</b>

**Credits**

Statement

Page 2 of 2

Date	Invoice #	Description	Amount	Total
				\$0.00
Total Credits:				\$0.00

Thank you for choosing CRS Temporary Housing!



 **CRS**  
Temporary Housing™  
Tel: (800) 968-0848  
Fax: (800) 659-2727  
Tax ID: 20-8134444

**INVOICE**

Number: HI65312  
Date: 05/31/2013  
Due Date: 06/20/2013

Bill To	Claim Information
Jim Ketcham Universal North America Claims 101 Arthur Anderson Way Sarasota, FL 34232 PH: (888) 877-0770      FAX: (866) 465-1759	Claim: 1201NV24000202 Policyholder: Matthew and Cheryle Cathcart Terms: Net 20 Days CRS ID: 253979 Customer ID: 92060
Invoice Detail	Amount
Rental Period June 01 - 30, 2013	\$4,752.25
<b>Total</b>	<b>\$4,752.25</b>

Thank you for choosing CRSI

- Remit Payment to: CRS Temporary Housing  
PO Box 29675  
Dept. 2020  
Phoenix, AZ 85038-9675
- A late fee may be assessed on past due balances
- Track the status of all your claims at [www.placetrak.com](http://www.placetrak.com)

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Statement

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**STATEMENT**

info@crstemphousing.com

Fax: (800) 659-2727

Tax ID: 20-8134444

Date: May 31, 2013

Claim No: 1201NV24000202

Policyholder: Matthew and Cheryle Cathcart

CRS ID: 253979

Customer ID: 92060

**BILL TO:**

Jim Ketcham  
 Universal North America Claims  
 101 Arthur Anderson Way  
 Sarasota, FL 34232  
 Phone: (941) 378-8851  
 Fax: (866) 465-1759

**SUMMARY OF ACTIVITIES:**

Previous Balance:	\$0.00
Charges:	\$34,742.75
Payments:	\$42,696.67
Credits:	\$0.00
<b>Balance:</b>	<b>\$-7,953.92</b>

**ACTIVITY DETAIL****Charges**

Date	Invoice #	Description	Amount	Total
07-27-12	<u>HB009011</u>	Hampton Inn Jul 13-24, 2012 (12 days@\$109.65)	\$1,315.80	
		Holiday Inn Jul 14, 2012 (1 day@\$109.65)	\$109.65	
		Hotel Pet Fee	\$25.00	\$1,450.45
12-06-12	<u>HB015067</u>	Hampton Inn Nov 13-30, 2012 (18 days@\$146.61)	\$2,638.98	\$2,638.98
01-07-13	<u>HB016404</u>	Hampton Inn Dec 1-31, 2012 (31 days@\$146.61)	\$4,544.91	\$4,544.91
02-05-13	<u>HB017784</u>	Hampton Inn Jan 1-31, 2013 (31 days@\$146.61)	\$4,544.91	\$4,544.91
03-05-13	<u>HB019165</u>	Hampton Inn Feb 1-28, 2013 (28 days@\$146.61)	\$4,105.08	\$4,105.08
03-11-13	<u>HB019691</u>	Hampton Inn Mar 1-6, 2013 (6 days@\$146.61)	\$879.66	\$879.66
03-25-13	<u>HI62496</u>	Rental Period March 27 - 31, 2013	\$792.04	
		Rental Period April 01 - 30, 2013	\$4,752.25	
		Refundable Security Deposit	\$2,700.00	
		Delivery Fee	\$330.00	\$8,574.29
03-29-13	<u>HB020305</u>	Hampton Inn Mar 7-17, 2013 (11 days@\$109.65)	\$1,206.15	
		Residence Inn Mar 13, 2013 (1 day@\$183.57)	\$183.57	
		Hotel Pet Fee	\$50.00	
		TownePlace Suites Mar 17-26, 2013 (10 days@\$171.25)	\$1,712.50	
		Hotel Pet Fee	\$100.00	\$3,252.22
04-04-13	<u>HI63434</u>	Rental Period May 01 - 31, 2013	\$4,752.25	\$4,752.25
<b>Total Charges:</b>			<b>\$34,742.75</b>	

**Payments**

Date	Check #	Total
08-03-12	340030558	\$1,450.45
12-31-12	340034820	\$2,638.98
02-05-13	340035735	\$4,544.91
02-12-13	340035898	\$4,544.91
03-12-13	340036501	\$4,105.08
04-23-13	340037203	\$3,252.22
04-23-13	340037202	\$8,574.29
04-23-13	340037204	\$879.66
05-02-13	340037829	\$12,706.17
<b>Total Payments:</b>		<b>\$42,696.67</b>

Statement

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## Credits

Date	Invoice #	Description	Amount	Total
				\$0.00
Total Credits:				\$0.00

Thank you for choosing CRS Temporary Housing!